

# IT VIRTUALIZATION LIVE

VIRTUAL CONFERENCE & EXPO

## Program Guide

SEPTEMBER 15, 2009 | 11:00 a.m. - 5:00 p.m. Eastern Time | <http://itvirtualizationlive.com>



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## Welcome to IT Virtualization Live: Virtual Conference & Expo

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Virtualization is everywhere. It's in our desktops and datacenters, our systems and storage. And with this event, IT Virtualization Live puts the virtual in conferences as well! My name is Greg Shields, and I am pleased to welcome you to this unique and exciting learning experience.

We've brought together some of the industry's most well-known and respected speakers to present an unbiased and independent look at the state of virtualization today. At IT Virtualization Live, no matter where you sit you'll get front-row access to in-demand sessions like Chris Wolf's hypervisor throw-down, or Tom Howarth's top 10 virtual configurations you probably shouldn't implement. Without leaving your desk, you'll hear our speakers and interact with them to get your questions answered.

And yet ITVL doesn't stop with just a few sessions. Using our virtual conference interface, you'll access the show's expo hall where you can interact with our sponsors. There you can ask questions and get the answers you need right from the vendors themselves.

So grab an Internet connection and stay for a while, because the first annual IT Virtualization Live is a virtual event that's not to be missed.

**Greg Shields**  
MVP, vExpert, Event Chair

**44% of Virtual  
Deployments Fail.  
Be a Success. Attend  
IT Virtualization Live!**

## Conference Information

### Conference Chair & Advisor



**Greg Shields**  
 MVP, vExpert,  
 Event Chair

Greg is an independent author, instructor, and IT consultant based in Denver, Colorado, and a partner with Concentrated Technology ([www.concentratedtech.com](http://www.concentratedtech.com)). With nearly 15 years of experience in information technology, Greg has developed extensive knowledge in systems administration, engineering, and architecture specializing in Microsoft systems management, remote application, and virtualization technologies. Greg is a Contributing Editor and Columnist for TechNet Magazine, the Resident Editor for Realtime Publishers' Windows Server Community ([www.realtime-windowsserver.com](http://www.realtime-windowsserver.com)) and is the author of seven books including Windows Server 2008: What's New / What's Changed. Greg is a recipient of Microsoft "Most Valuable Professional" award with a specialization in Windows Terminal Services.



**Keith Ward**  
 Editor in Chief,  
 Virtualization Review,  
 Event Advisor

Keith has been a print and online journalist for more than 18 years. In 1999, after receiving his Microsoft Certified Systems Engineer (MCSE) certification on Windows NT 4.0, he worked in the data center for a Fortune 500 company as an NT applications specialist. Following his stint in IT, he re-entered the field of journalism to combine his love of reporting and computers to become a technology writer. Shortly thereafter, Ward earned an MCSE certification on Windows 2000 Server. During his time with 1105 Media, he's held the posts of online news editor and senior editor of MCP Magazine, as well as editor of Redmond Magazine.

### Navigating Through Our Conference & Expo

IT Virtualization Live: Virtual Conference & Expo offers several dynamic must explore venues. Be sure to visit each one to experience the full effect of the event. Here's what you'll find in each area:

- **Auditorium** – Listen to the keynote and sessions or participate in the live Q&As.
- **Networking Lounge** – Drop by to meet old friends, establish new contacts or continue conversations that began elsewhere. Join live chats with industry leaders during the day.
- **Exhibit Hall** – Research vendors, collect product information, view product demos and have in-depth conversations with solution providers.
- **Media Center** – Collect exhibitor product materials, session proceedings and other takeaways and add them to your briefcase.
- **Prize Center** – Collect points and win prizes! See the list of prizes given away in exhibitor booths and by Show Prize Sponsors.

### System Requirements to Access the Event

We recommend you set your display resolution to 1024 x 768 to interact with the online show. To enjoy the full experience of our conference and expo, your system will also require:

- **A minimum internet browser version of IE 6.0 or Firefox 3.0 for a Windows PC; Firefox 3.0 or Safari 3.1 for a Mac Macromedia Flash Player 9 or higher**
- **High-speed internet access (cable, DSL, network)**
- **Ability to hear audio**
- **JavaScript**
- **Pop-up blocker disabled**
- **Cookies enabled**

If you have any questions or experience any problems, please contact: [support@inxpo.com](mailto:support@inxpo.com) or click on "Help" in the menu bar.

### Show Prize Drawings

Earn up to 25 points through the various activities below, and you'll be in a random drawing to win one of five \$50 American Express gift cards or one of four full conference passes to the TechMentor conference in 2010.

#### Collect Points By:

- **Attending the event!** - 1 point
- **Visiting a Platinum sponsor** - 5 points
- **Visiting a Gold sponsor** - 4 points
- **Visiting a Silver sponsor** - 3 points
- **Attending the Keynote** - 5 points
- **Attending a live session** - 4 points
- **Attending an On-Demand session** - 3 points
- **Asking one or more questions during a live Q&A** - 2 points
- **Requesting a private chat** - 2 points
- **Accepting a private chat** - 4 points
- **Joining a Group Chat** - 4 points
- **Posting to a message board** - 2 points
- **Replying to a message board** - 3 points

You can also win prizes from our Sponsors by visiting their booths in the exhibit hall.

#### Check out just a few of the great prizes you can win:

- **\$100 American Express gift card** - eG Innovations
- **Dell Mini Notebook** - MaximumASP
- **\$100 gift card** - ScriptLogic
- **\$100 American Express gift card** - Symantec

# Session Schedule

**September 15, 2009 11:00 a.m. - 5:00 p.m. ET**

All sessions are Eastern Time and followed by a live Q&A session.

**View the online schedule now**

11:00 am - 12:00 pm	<p><b>Keynote: Virtualization Today: Where We're at, Where We're Going...</b> <i>Greg Shields</i></p>	
12:00 - 12:30 pm	<p><b>Dedicated Exhibit Hall Time</b></p>	
12:30 - 1:30 pm	<p><b>Hypervisor Competitive Differences: What the Vendors Aren't Telling You</b> <i>Chris Wolf with Q&amp;A with Greg Shields</i></p>	<p><b>Making "Cents" of It All: Critical Steps to Virtualizing Desktops and Applications</b> <i>Michael Thomason</i></p>
1:30 - 2:30 pm	<p><b>Disaster Recovery in a Virtual World</b> <i>Brien Posey</i></p>	<p><b>Virtual Desktop Infrastructure (VDI): Optimizing and Extending Your IT Investment</b> <i>Jamison Moore &amp; Ivor Thomas</i></p>
2:30 - 3:00 pm	<p><b>Dedicated Expo Time</b></p>	
3:00 - 4:00 pm	<p><b>Virtual Environment Security: Who's Responsible For What?</b> <i>Edward Haletky</i></p>	<p><b>Customer VDI Best Practices</b> <i>Todd Erickson &amp; Michael Love</i></p>
4:00 - 5:00 pm	<p><b>The Top 10 Virtual Configurations You SHOULDN'T Implement</b> <i>Tom Howarth</i></p>	<p><b>Virtualization on the Cheap: Finding Value in Free Virtual Platforms</b> <i>Greg Shields</i></p>

*Note: Schedule is subject to change*

### On-Demand Sessions:

<p><b>Be Free</b> <i>Geoff Green</i></p>	<p><b>How to Reduce Endpoint TCO in 3 Steps</b> <i>Brian Duckerling</i></p>	<p><b>Managing Enterprise Desktop Environments</b> <i>Andrew Parlette</i></p>
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## Session Descriptions

### Keynote Session

View the keynote information now

#### Virtualization Today: Where We're at. Where We're Going...

*Greg Shields, MVP, vExpert, Event Chair*

"State of the Industry" speeches are a lot like ROI's. Never trust one you didn't write yourself. That's often the truth with IT conference keynotes presented by industry speakers.

Not so with IT Virtualization Live. This conference and its speakers take pride in its independence. In this keynote, Microsoft MVP and VMware vExpert Greg Shields presents his independent and unbiased report on the state of virtualization today. With an eye on environments big and small, you'll come away with a clearer understanding of where virtualization stands and where it's going with a focus on new and cloud-based technologies.

As a regular industry speaker and author of numerous books and articles, Greg's experience with virtualization spans the roles of management, architecture, and implementation. Whether you're a business leader, technology manager, or technologist, you'll find Greg's insight into the directions on virtualization unmatched.

12:30 – 1:30 p.m. ET

#### Hypervisor Competitive Differences: What the Vendors Aren't Telling You

*Chris Wolf, MVP, vExpert*

You mean there are differences between the hypervisors from Microsoft, Citrix, VMware, and others? Of course, and making the right decisions about which to implement are critical for your virtualization success! In this session, analyst Chris Wolf dissects the competitive differences that exist with today's leading hypervisors, with a special focus on the under-the-hood features that don't make it onto vendor data sheets. Attendees of this session will see firsthand the differences that exist with all major virtualization hypervisor vendors (e.g. VMware, Microsoft, Citrix, and Virtual Iron) and will leave with a list of pointed questions to ask prospective hypervisor vendors regarding their current solutions and future plans.

12:30 – 1:30 p.m. ET

#### Making "Cents" of It All: Critical Steps to Virtualizing Desktops and Applications

*Michael Thomason, CTO, AutoMetrix*

Driven by mergers/acquisitions, data security concerns, and the need to reduce the cost and complexity of managing desktops and applications, many companies have virtualization projects in the works. But how do you make the proper solution for your company's specific needs when doing so resembles finding a needle in a haystack? In this presentation Michael Thomason, Chief Technology Officer of AutoMetrix and 2009 Innovator of the Year, will explain step-by-step how to combine the right components for a successful solution and provide usage scenarios that will fully flesh out how to navigate the physical to virtual environment transition.

1:30 – 2:30 p.m. ET

#### Disaster Recovery in a Virtual World

*Brien Posey, MVP*

What will you do when your virtualization host dies? Are you prepared for virtual machine failures? Disaster recovery is different when virtualization is involved, and although virtualization has taken the IT industry by storm, many administrators fail to consider how virtualization impacts their disaster recovery initiatives. Learn how disaster recovery differs, what you need to consider, and how you need to modify your disaster recovery and business continuity plans to provide the safety net you need – all in the new, virtual world.

IT Virtualization Live's revolutionary Virtual Expo Hall gives you the full-fidelity experience of a real conference, without all the travel.

## Session Descriptions (Continued)

1:30 – 2:30 p.m. ET

### Virtual Desktop Infrastructure (VDI): Optimizing and Extending Your IT Investment

*Jamison Moore, Senior Sales Engineer, Parallels*

*Ivor Thomas, System Analyst / Programmer, Far Northern Regional Center*

IT budgets are being strained by the current economic climate, and companies are looking to new technologies to extend their IT dollar.

VDI provides the lowest total cost of ownership per desktop. IT managers can now optimize their desktop infrastructure - and reduce desktop management costs - by using desktop virtualization to centralize the management of their desktops without any heavy lifting or changes to applications.

Topics explored in this one hour live event include:

- Cost Efficiency
- Consolidation Ratios
- Manageability

Not all VDI Solutions are created equal! Explore the differences, and make sure you are achieving maximum consolidation and cost savings. Join us for this event sponsored by Parallels.

3:00 – 4:00 p.m. ET

### Virtual Environment Security: Who's Responsible for What?

*Edward Haletky, vExpert*

With all the talk on Virtualization, security responsibilities fall into question. What is the virtual environment? Who is responsible for the security of that environment? What is the best mechanism to secure the virtual environment and who needs to learn about it? Whether its the user, application developer, Guest Operating System Administrator, virtualization administrator, networking administrators, or your overall security group; all of your questions will be answered in this session.

3:00 – 4:00 p.m. ET

### Customer VDI Best Practices

*Todd Erickson, COO / SVP, First Flight Financial Credit Union*

*Michael Love, Assistant Director of IT, Borland-Groover Clinic*

Join us for this informative webinar to hear from Citrix customers on how their organizations have benefitted from successful virtual desktop implementations. Discover the key ingredients for a successful VDI project from both a Financial Services (First Flight Federal Credit Union) and a Healthcare organization (Borland Groover Clinic):

- Key drivers and use cases for virtual desktops
- Important considerations in choosing a desktop virtualization solution
- Why customers chose Citrix XenDesktop as their desktop virtualization solution
- How to effectively migrate users from physical to virtual desktops

## Session Descriptions (Continued)

### On-Demand Sessions

#### Be Free

**Geoff Green**, Director of the National Virtualization Practice, MTM Technologies

Free yourself from the complexity of virtualization with solutions to simplify your environment from MTM Technologies. See how we can help you simplify your desktop, server, and network infrastructure to create cost saving and increase business agility.

#### How to Reduce Endpoint TCO in 3 Steps

**Brian Duckerling**, Senior Product Marketing Manager, Symantec

Reducing the cost of endpoints is on everyone's initiative list, but how best to accomplish that while maintaining manageability and end-user productivity. This session breaks down the major costs of endpoints and demonstrates specific technologies and actions that can be taken today to dramatically reduce those costs. Come learn how your ability to manage various virtualization technologies may be more important than the virtualizing itself.

#### Managing Enterprise Desktop Environments

**Andrew Parlette**, Director of Product Development, TriCerat

A key element to a well managed workstation environment is creating a uniform desktop environment. Standardizing hardware, operating system configurations and applications, preventing users from making major changes to the configuration of their workstations, and centrally monitoring and managing the environment puts you in an ideal situation to be able to run an efficient and successful Windows desktop network.

4:00 – 5:00 p.m. ET

#### The Top 10 Virtual Configurations You SHOULDN'T Implement

**Tom Howarth**, vExpert

One of the biggest buzz words in IT at the moment is Virtualization. As a technology it has now reached critical mass. We know the major players in the market. We all know what it does and how it does it. But how to implement a successful deployment is an art, and this session will show you 10 major pitfalls and gotchas and how to avoid them. Consider it a study in the exacting science of hindsight.

4:00 – 5:00 p.m. ET

#### Virtualization on the Cheap: Finding Value in Free Virtual Platforms

**Greg Shields**, MVP, vExpert, Event Chair

Interested in making the jump to virtualization? You may be surprised by the price tag on all of virtualization's elaborate (and useful) features. But you can avoid sticker shock and get virtualization into your IT environment today for little or no cost. Recognized virtualization expert and SMB advocate Greg Shields presents you with a run-down of the capabilities you can find in today's free virtualization platforms. Get insider advice on which to install and which to avoid, You'll leave this session with a greater respect for virtualization's for-cost solutions, while laughing all the way to the bank with its no-cost alternatives. If you're suffering from a shrinking budget, this is one session you can't afford to miss!

**Earn 25 Points  
and be Entered to  
Win Great Prizes!**

## Speakers



### **Brian Duckerling, Senior Product Marketing Manager, Symantec**

Brian Duckering is responsible for marketing and evangelism of Symantec Endpoint Virtualization products, designed to maximize end user productivity and minimize IT cost. With over twenty years of industry experience, he is highly skilled at leveraging the latest technologies to enhance products and services for the benefit of their users. Duckering has multiple degrees in engineering and technology management.

### **Todd Erickson, COO / SVP, First Flight Financial Credit Union**

Todd Erickson is COO and SVP at First Flight Financial Credit Union, where he manages operations spanning information technology, marketing, training and administration. Todd has 17 years of experience in IT, and in his career has managed technical operations for a large County Government; a 1200+ remote branch operation bank; and a 5 star resort in the Florida Keys.



### **Geoff Green, Director of the National Virtualization Practice, MTM Technologies**

Director of the National Virtualization Practice at MTM Technologies, is a proven technology professional with over 13 years of enterprise datacenter infrastructure implementation and architecture experience. Geoff is a virtualization thought leader with a demonstrated ability within application, server, networking, and storage solutions. He is recognized as a subject matter expert not only in solution architecture, but also solution delivery across all key data center infrastructure components



### **Edward Haletky, vExpert**

Edward L. Haletky is the author of *VMWare ESX Server in the Enterprise: Planning and Securing Virtualization Servers*. Haletky owns AstroArch Consulting, Inc., providing virtualization, security, network consulting and development. Haletky is also a guru and moderator for the VMware Communities Forums, providing answers to security and configuration questions, prolific blogger, and is working on new books on Virtualization. Edward is the moderator and creator of the Virtualization Security Round Table Podcast and maintainer of the Top Virtualization Security Links.



### **Tom Howarth, vExpert**

Tom Howarth is an IT consultant with 15 years experience and owns TCA Consulting and PlanetVM.Net. Tom has experience with a number of IT systems but specializes in architecting VDI platforms with Citrix and VMware to provide efficient and reliable solutions that are also cost effective and supportable. Tom's previous customers have included large IT support providers and technology integrators with whom he has earned a reputation for being diligent in solving problems in a timely and cost effective manner.

### **Michael Love, Assistant Director of IT, Borland-Groover Clinic**

Michael Love is the Assistant Director of Information Technology for the Borland-Groover Clinic, a 50 physician medical practice specializing in gastroenterology. Michael has worked in the information technology field for eight years on projects from helpdesk to infrastructure design and maintenance. Michael's current responsibilities include overseeing the Clinic's helpdesk and helping IT meet the demands of a growing business.

## Speakers

### Jamison Moore, Senior Sales Engineer, Parallels

Prior to joining Parallels 2 years ago, Jamison spent 8 years with Sphera Corporation (acquired by Parallels) a Virtualization and service automation company, directing sales for the Americas. Having founded and operated a successful hosting and technology consulting business for over 5 years and with nearly 15 years of hosting and Datacenter experience in various engineering and product management roles, he has a unique combination of technical expertise and in-depth understanding of Virtualization and Datacenter technologies.



### Andrew Parlette, Director of Product Development, TriCerat

Andrew is triCerat's Director of Product Development. He's worked at triCerat since prior to graduating from the University of Maryland, having majored in Computer Science. While he worked, Andrew also played in the marching band and maintains he did so in order to "get on the field during football games", which is where he ended up meeting his wife. Andrew acts as an overseer of the technical division and all of its products. He works to further realize triCerat's mission by taking his tech-guy-at-heart mentality, combining it with his love of frontline technology, and instilling it all to help produce superior software.



### Brien Posey, MVP

Brien Posey is a five time Microsoft MVP for his work with Windows Server, IIS, Exchange Server, and file system storage technologies. Brien has served as CIO for a nationwide chain of hospitals and healthcare facilities, and was once responsible for IT operations at Fort Knox. He has also served as a network administrator for some of the nation's largest insurance companies. As a freelance technical writer, Brien has written or contributed to 35 books, and has published well over 4,000 articles and whitepapers for a variety of leading technology companies including Microsoft, TechTarget, CNET, ZDNet, Windows IT Professional, Windows Networking, Relevant Technologies and many others. You can visit Brien's personal website at [www.brienposey.com](http://www.brienposey.com).

### Ivor Thomas, System Analyst / Programmer, Far Northern Regional Center

Ivor Thomas is a Systems Analyst/Programmer for Far Northern Regional Center, specializing in business process planning and network design. Mr. Thomas came to Far Northern Regional Center from Andersen Consulting, where he coordinated between WAN implementation and software development in the automatic inventory replenishment unit. For the past 10 years, Mr. Thomas has specialized in the integration of IP voice, video, data encryption, and wide area network applications for improved workflow for Far Northern. Mr. Thomas is an alumni of the University of Florida.

## Speakers



### Michael Thomason, CTO, AutoMetrix

Michael Thomason has over 15 years of experience in the computer industry specializing in systems management, desktop/server/application deployment and systems automation. He is an author of numerous tools, utilities and application delivery systems including DeployMagic (automatically build/provision/publish Citrix/Terminal Servers), IMAWatch (view IMA start process), DGS (disk geometry setup), BrandMagic (user profile management tool), RebootMagic (reboot tool specially designed for Terminal Servers) and VFS (Virtual File System). Michael created the virtual desktop at Emory Healthcare where all applications execute and run over terminal services and was a major driver of Emory Healthcare's virtual storage project which offers users limitless storage.



### Chris Wolf, MVP, vExpert

Chris Wolf is a senior analyst for Burton Group's Data Center Strategies service. Wolf provides Burton Group's enterprise clients with practical research and advice about server virtualization, data center consolidation, business continuity, and data protection. He authored *Virtualization: From the Desktop to the Enterprise*, the first book published on the topic, and has published dozens of articles on advanced virtualization topics, high availability, and business continuity. Chris is a VMware vExpert and Microsoft Virtual Machine MVP who has logged over 15 years in the IT trenches, while focusing on enterprise virtualization since 2000.

IT Virtual Live  
is available through  
**December 15** – revisit  
sessions or view ones  
you missed!

## Sponsors / Exhibitors

### Platinum Sponsors



Citrix Systems, Inc. is the leading provider of virtualization, networking and software as a service technologies for more than 230,000 organizations worldwide and offers the industry's most comprehensive end-to-end virtualization portfolio; Citrix XenDesktop™, Citrix XenServer™, and Citrix XenApp™.

[www.CITRIX.com](http://www.CITRIX.com)



Parallels is a worldwide leader in virtualization and automation software that optimizes computing for consumers, businesses, and service providers across all major hardware, operating systems, and virtualization platforms. Founded in 1999, Parallels is a fast-growing company with 700 employees worldwide. Parallels enables consumers and businesses of all sizes to have a rich and productive laptop or desktop computing experience by permitting them to run multiple operating systems and applications simultaneously. In addition to desktop productivity, Parallels helps businesses to reduce their total cost of ownership of their server hardware by enabling them to obtain IT services through external cloud/service providers.

[www.parallels.com](http://www.parallels.com)



In 1997, triCerat Inc. developed revolutionary print management technology called ScrewDrivers that changed the way thousands of organizations operated on a daily basis. Since then, triCerat's complete suite of desktop management tools, aptly named the Simplify Suite, has brought stability, security, customization, flawless printing, and much needed simplicity to Terminal Server, workstation, and virtual desktop environments. With over 8,000 clients worldwide, triCerat has not only the right solution at a reasonable cost, but the reliable and friendly IT Support to help handle any situation.

[www.tricerat.com](http://www.tricerat.com)

### Gold Sponsors



Confidence in a connected world.  symantec.

Symantec Endpoint Virtualization solutions enable organizations to take full advantage of server and endpoint virtualization while preserving best practices for efficiency and cost savings from their physical environment. Server virtualization introduces new requirements that affect key service level processes such as backup, disaster recovery, and storage management.

Symantec infrastructure software is optimized to address these requirements, and enables you to move the mission-critical workloads from test and development to production with confidence. Symantec supports the most popular virtualization platforms available today, so you can manage heterogeneous physical and virtual server and storage infrastructure with the same industry-leading software tools.

[www.symantec.com](http://www.symantec.com)

## Sponsors / Exhibitors

### Gold Sponsors (Continued)



Virtualization, Unified Communications, and Managed Services are the focus of the MTM Technologies drive to address specific customer challenges. One of only twenty-six companies in the United States to earn Cisco Master Unified Communications Specialization, MTM Technologies is also the Citrix Multi-Location Partner of the Year – an honor earned for the past two consecutive years. We create unprecedented value and opportunity for customers, strengthen network security, free employees to work from anywhere, and significantly enhance business agility.

[www.mtm.com](http://www.mtm.com)

### Silver Sponsors



eG Innovations, Inc. is a global provider of performance monitoring and triage solutions for both virtual and physical IT infrastructures. The company's patented technologies provide proactive monitoring of every layer of every tier in the infrastructure, thereby enabling rapid diagnosis and recovery in enterprise and service provider networks.

By ensuring high availability and optimum performance of mission-critical business services, eG Innovations' solutions help enhance customers' competitive positioning, lower operational costs and optimize the performance of their infrastructures.

[www.eginnovations.com](http://www.eginnovations.com)



**MaximumASP**  
smart hosting.  
smart choice.

MaximumASP, based in Louisville, Kentucky, was founded in 2000 as an outsourcing firm for Windows-based hosting services. MaximumASP was named by Microsoft as its 2009 Hosting Solutions Partner of the Year. The company currently hosts more than 50,000 domains for customers in over 60 countries. With a strong focus on hosting solutions that combine advanced monitoring and management tools, MaximumASP has become a top choice for Microsoft developers seeking a robust hosting platform for mission-critical web applications. For more information visit:

[www.maximumasp.com](http://www.maximumasp.com)



ScriptLogic Corporation ScriptLogic Corporation, a wholly owned subsidiary of Quest Software (Nasdaq: QSFT), is a recognized leader in Microsoft Windows systems and security management. Empowering more than 26,000 customers worldwide with the ability to manage the desktop lifecycle, streamline Active Directory management, secure and protect Windows, SQL, SharePoint and Exchange servers, and ease the burden for help desk administrators, ScriptLogic's award winning solution families can benefit small to enterprise-size organizations in any industry. ScriptLogic's headquarters are located in Boca Raton, Florida.

[www.scriptlogic.com](http://www.scriptlogic.com)